

JOM BALIK KAMPUNG SUPER Contest 2025 CONTEST TERMS AND CONDITIONS

*Super Classic, Super Original, Super Rich, Super Zero Sugar Added, Super White Coffee, Super Power / Tongkat Ali Ginseng dan Misai Kucing, Super Ayu / Kacip Fatimah dan Kolagen, Super Milk Tea, Super Tea Infusions, Super Nutremill, Super Nutremill Smartgrains, Super Nutremill Soymilk

These terms and conditions (the "Terms") shall apply to the Jom Balik Kampung Super Contest 2025 organized by JACOBS DOUWE EGBERTS RTL SFM MY SDN BHD (Company Registration No.: 199901006336 (481236-P)) ("Organiser") ("Contest").

Participant (as defined below) agrees and acknowledges that they have read these Terms and that entry into the Contest is deemed to be acceptance of these Terms. Any capitalised terms used in these Terms have the meaning given in the Terms, unless stated otherwise.

Organiser & Qualifications

Imej yang ditunjukkan adalah untuk tujuan illustrasi sahaja.

- 1. All participants who are permanent residents of Malaysia or Malaysian citizens and who are at least eighteen (18) years of age at the beginning of the Contest Period are eligible to take part in the Contest ("Participants"). 2. The Organiser may require the Participants to present valid identification for verification of the Participants' identity.
- 3. Individuals listed below are not eligible to participate in this Contest: (i) Employees of the Organiser (including its affiliates, subsidiaries, or related entities) and their immediate family members (child, parents, siblings, and spouses); and/or
- (ii) Representatives and/or employees of the advertising agencies and/or any other third-party contractors or agencies engaged by the Organiser in connection with this Contest (including their associated and related companies), and their immediate family members (child, parents, siblings, and spouses).
- 4. The Organiser may exclude any Participant from participating in this Contest without giving notice and/or reasons, and at its absolute discretion. Contest Period & Entry Criteria
- 5. The Contest shall commence on 1st March 2025 0:00:00 hours and end on 15th April 2025 at 23:59:59 hours (Malaysian Time) ("Contest Period"). All entries received outside the Contest Period will be immediately disqualified. No correspondence will be entertained.
- 6. Only Receipt (as defined below) for purchases of RM10 and above of any Participating Products (see below for the list of Participating Products) in a single Receipt shall be valid for the purposes of this Contest and must be submitted in accordance with these Terms and within the Contest Period. Entries received beyond the Contest Period will be deemed invalid and will not be eligible.

List of Participating Products 7. Please find below a list of the participating products under SuperTM brand:

- Classic • Ayu / Kacip Fatimah dan Kolagen
 - Milk Tea Original • Rich • Tea Infusions
 - Zero Sugar Added • Nutremill White Coffee Nutremill Smartgrains • Nutremill Soymilk. Power / Tongkat Ali Ginseng dan Misai Kucing
- **Participation Terms**
 - the official document issued to the Participants for the purchase of the Participating Products from the Organiser's flagship store or online store as listed below including but not limited to a screenshot of the order details with a delivered status or invoice ("Receipt"). Handwritten receipt will not be accepted as proof of purchase. Participants must purchase RM10 and above of any Participating Product(s), in a single Receipt, to be eligible to participate in this Contest. Flagship/Online stores Links

8. Participants shall provide proof of purchase which is the original printed receipt from the relevant retail outlet (convenient stores, mini markets, supermarkets and hypermarkets) or

Lazada	https://www.lazada.com.my/shop/jde-world-of-coffee/	
Shopee	https://shopee.com.my/jdeworldofcoffee.my	
Lazada Grocery Online	https://www.lazada.com.my/shop/lazada-groceries	
Shopee Supermarket	https://shopee.com.my/supermarket	
TikTok	https://www.tiktok.com/@jde_worldofcoffee	
PG Mall	https://pgmall.my/s/PGKB/8345	
9. The Receipt must clearly indicrespective Contest Period.	cate the store name with or without logo, receipt number, date o	f purchase, the Participating Product(s) purchased, and must be dated within the

- 10. Participants shall submit their entries via WhatsApp (downloadable via Play Store for Android OR Appstore for IOS) ("Submission Mechanism"). **How to Participate:**
- (a) Purchases of RM10 and above of any Participating Products in a single Receipt within the Contest Period.
- (b) Submit your entry and a photo of the complete Receipt via WhatsApp to 016 603 3922. (c) Participants will receive an auto-reply message (with Contest Question 1 and Organiser's Privacy Notice) via WhatsApp.
 - (d) Participants will need to answer the Contest Question 1 and read and agree to the Privacy Notice and provide his/her personal particulars (Full Name & MyKad/PR Card number).
 - (e) Each Receipt (in respect of which a Participant has provided a correct answer to Contest Question 1) will be assigned a number from 1 to 100 (one entry per Receipt regardless of

13

- the amount spent). (Note: the number is for the Organiser's reference only and will not be disclosed to the Participant. The number will be used to shortlist the winners in accordance with Clause 16). 11. Participants may submit more than ONE (1) entry. However, every Receipt will be eligible for ONE (1) entry and can only be used once. Only Participants who have fulfilled all the
- requirements will be considered to have valid entries. The Participant's entries will be disqualified if the same Receipt is used more than once in multiple entries. 12. Each Participant is only eligible to win a maximum THREE (3) Gift with Purchase and/or any ONE (1) Main Prize during the Contest Period.
- 13. The Participants agree that all Prizes are non-transferable, non-exchangeable, may not be exchanged for cash and are at all times subject to availability. The Participants agree that the Prizes shall not be resold or used for any commercial purposes.
- 14. The Organiser shall be entitled to replace the Prizes with other prizes of the same value at its sole and absolute discretion. To the extent permitted by law, the Organiser, its agencies, affiliates, and sponsors and their representatives shall not be liable for any defects or misuse of the Prizes, or to any claims, liabilities, losses or damages in connection with this Contest. Contest Prizes & Redemption
- 15. There are a total of 29,133 prizes to be won, with the breakdown as follows: No. of Prize(s) Available **Prize Selection Mechanics Description of Prizet**

Subject to the Terms, the Grand Prize Winners will be selected from the

Reward Value

2.00

2.00

2.00

61 RM

62 RM

63 RM

Reward Value

2.00

2.00

2.00

RM

RM

RM

71

72

73

Reward Value

2.00

2.00

2.00

91

92

93

RM

RM

RM

81

82

83

Reward Value

2.00

2.00

2.00

RM

RM

RM

Shortlisted GP Winner who have answered Contest Question 2

Type of Prizes

Grand Prize

Bonus Raya worth

RM 10,000

			correctly (" GP Winner ").
First Prize	Petrol E-Gift Card worth RM 200	48	Subject to the Terms, the First Prize Winners will be selected from the Shortlisted FP Winner who have answered Contest Question 2 correctly ("FP Winner").
Consolation Prize	Tol Percuma (TnG credit) worth RM 100	72	Subject to the Terms, the Consolation Prize Winners will be selected from the Shortlisted CP Winner who have answered Contest Question 2 correctly ("CP Winner").
Gift with Purchase	TNG e-Wallet Random Reload Pin	29,000	Subject to the Terms, the value of Touch 'n Go eWallet Reload Pin for each participant will be determined by the sequence number of valid entries received by the organiser. The redemption is on first come first serve and while stocks last basis.
(a) Grand Prize, F	irst Prize and Consolation Prize ar	e collectively referre	ed to as the "Main Prize".
(b) Consolation Pr	ize (Tol Percuma) will be proceed	ed via TnG credit and	d to direct credit to the winner's TnG account.
(c) Images of any	prizes shown in any Contest mate	rials, advertisements	s, publicities and other materials relating to this Contest are for illustrative purpos

(c) Images of any prizes shown in any Contest materials, advertisements, publicities and other materials relating to this Contest are for illustrative purposes only and may not depict the actual prizes.

Reward Value

2.00

2.00

2.00

Touch 'n Go eWallet Reload Pin value

21 RM

22 RM

23 RM

Reward Value

2.00

2.00

2.00

No

41 RM

42 RM

43 RM

No

31 RM

32 RM

33 RM

("Shortlisted FP Winners") by an automated selection system.

Reward Value

2.00

2.00

2.00

11 RM

12 RM

13 RM

- (d) The specific terms and conditions of each of the Prizes shall apply where applicable, and the Participants agree that any Prizes which are not used before its expiry date (where applicable) shall not be replaced by the Organiser. 16. The Winners will be selected in accordance with the following process:
 - 16.1. Grand Prize Winners shortlisting selection: At the end of the Contest Period, a total of 13 eligible Participants who have answered Contest Question 1 correctly will be shortlisted from the total number of valid entries received during the entire Contest Period, as the Shortlisted Grand Prize Winners ("Shortlisted GP Winners") by an automated selection system.

shortlisted from the total number of valid entries received during the entire Contest Period (excluding the Shortlisted GP Winners), as the Shortlisted First Prize Winners

16.3. Consolation Prize Winners shortlisting selection: At the end of the Contest Period, a total of 72 eligible Participants who have answered Contest Question 1 correctly will be shortlisted from the total number of valid entries received during the entire Contest Period (excluding the Shortlisted GP Winners and Shortlisted FP Winners), as the Shortlisted Consolation Prize Winners ("Shortlisted CP Winners") by an automated selection system. 16.4. The Shortlisted GP Winners, Shortlisted FP Winners and Shortlisted CP Winners will be contacted by the Organiser after the end of the Contest Period, for (a) verification of the

Reward Value

2.00

2.00

2.00

16.2. First Prize Winners shortlisting selection: At the end of the Contest Period, a total of 48 eligible Participants who have answered Contest Question 1 correctly will be

be the GP Winners, FP Winners and CP Winners respectively ("Winners") and will be eligible to redeem a Prize. 16.5. Gift with Purchase: Each entry is ONLY eligible to one (1) redemption of Touch 'n Go eWallet Reload Pin. The value of Touch 'n Go eWallet Reload Pin that a Participant is entitle to redeem will be determined by the sequence number assigned to the entry submitted by the Participant, as follow:

Receipt; and (b) to answer Contest Question 2. If Contest Question 2 is answered correctly, the Shortlisted GP Winners, Shortlisted FP Winners and Shortlisted CP Winners shall

51

52 RM

53 RM

RM

Reward Value

2.00

2.00

2.00

4 RM 5 RM 6 RM 7 RM 34 RM 44 RM 54 RM 14 RM 24 RM 2.00 64 RM RM 2.00 RM2.00 2.00 2.00 2.00 2.00 RM 2.00 2.00 2.00 74 15 RM 25 RM 4.00 4.00 35 RM 55 RM 4.00 4.00 4.00 4.00 45 RM 4.00 4.00 65 RM 4.00 RM RM RM 4.00 75 85 16 RM 2.00 2.00 RM 2.00 26 RM 36 RM 56 RM 66 RM RM 2.00 2.00 2.00 2.00 46 RM 2.00 2.00 2.00 76 RM 96 86 17 RM 27 RM 37 RM 47 RM 67 RM 2.00 2.00 2.00 2.00 2.00 57 RM 2.00 RM 2.00 RMRM2.00 2.00 2.00 77 87 97 8 RM 18 RM 28 RM 2.00 2.00 2.00 2.00 48 RM RM2.00 38 RM 58 RM 2.00 68 RM 2.00 RM 2.00 RM2.00 2.00 78 88 98 9 RM 19 RM RM 39 RM 2.00 59 RM 2.00 2.00 2.00 29 RM 2.00 2.00 49 RM 69 RM 2.00 RM 2.00 RM 2.00 2.00 79 99 89 20 RM 40 RM 50 RM RM 10 RM 6.00 6.00 30 RM 6.00 60 RM 70 RM RM RM 6.00 6.00 6.00 6.00 6.00 100 80 90 6.00 6.00 To illustrate: Each valid entry will be assigned a number from 1 to 100. Based on the entry number and subject to the Terms, each Participant can redeem one Touch 'n Go eWallet Reload Pin.

For example, Participants with the entry number indicated below are eligible to redeem the corresponding Touch 'n Go eWallet Reload Pin: Participant's Number

No Reward Value

2.00

2.00

2.00

1 RM

2 RM

3 RM

RM2.00 17 RM2.00 RM4.00 45

68	RM2.00				
86	RM2.00				
100	RM6.00				
		e maximum quantity as stated below, on first come first served basis, while stocks last.• RM 1 Touch 'n			
• RM 2 Touch 'n Go eWallet Re	eload Pin x 23,200 units				
• RM 4 Touch 'n Go eWallet Reload Pin x 2,900 units					
• RM 6 Touch 'n Go eWallet Re	eload Pin x 2,900 units				
17. The Organiser shall not be liable for any costs (including transportation costs) in connection with the redemption and/or delivery of the Prizes. All costs and expenses including but					
	Touch 'n Go eWallet Reload Pi Go eWallet Reload Pin x 13,34 RM 2 Touch 'n Go eWallet Reload Pin x 13,34 RM 4 Touch 'n Go eWallet Reload Pin x 13,34	RM2.00 RM6.00 Touch 'n Go eWallet Reload Pin for this redemption program is capped at th Go eWallet Reload Pin x 13,344 units RM 2 Touch 'n Go eWallet Reload Pin x 23,200 units RM 4 Touch 'n Go eWallet Reload Pin x 2,900 units RM 6 Touch 'n Go eWallet Reload Pin x 2,900 units			

Winners. 18. The announcement of the Winners will be completed by 15 May 2025 ("Final Announcement Date"). All announcement of the Winners will be published on https://www.facebook.com/supermalaysia/. Each Winner will be contacted by the Organiser by using the phone number provided to the Organiser and within 60 days from the Final Announcement Date to arrange for the collection of their Prizes. Upon verification of the Winners' identity by the Organiser, the Winners will be issued with instructions to collect

or any Shortlisted GP Winner, Shortlisted FP Winner and Shortlisted CP Winner fails to answer Contest Question correctly, such Winner, the Shortlisted GP Winner, Shortlisted FP Winner

not limited to duties, taxes, and/or incidental expenses, costs, fees or charges imposed in respect of any of the Prizes and its collection are to be solely borne by the relevant

- their Prizes. The Winners shall collect the Prizes in person and shall present original proof of identity and the original Receipt during the Prize collection. 19. In the event that any Winner cannot be contacted via phone after three (3) attempts made over three (3) consecutive days (during working hours from 8am - 5pm, Monday to Friday)

22.1.By participating in the Contest:

23. Miscellaneous

and/or regulatory authority;

abroad, for the aforementioned purposes;

- and Shortlisted CP Winner shall be disqualified at the Organiser's discretion, and the Organiser shall select a replacement Winner, Shortlisted GP Winner at its sole and absolute discretion. 20. Winners agree that the prizes must be collected on the specific date and in accordance with the instructions provided by the Organiser or within TWO (2) months of being notified by the Organiser (via WhatsApp or any other communication channels), and that any Prizes which have not been collected within the redemption period shall be forfeited and any unused
- Prizes cannot be exchanged for cash, where applicable. The Organizer also reserves the right to replace the Winners of the Prizes at its discretion. 21. Winners who require a representative to redeem their Prize on their behalf must ensure that their representative provides a letter of authorization issued by the Winner, a copy of the Winner's valid identification document, and the representative's valid identification document. 22. Privacy Notice
 - (a) the Participant is taken to have accepted and agreed to be bound by these Terms and any other instructions, specific terms and conditions that the Organiser may issue from time to time; (b) the Participant hereby grants his/her consent for the Organiser or any third party appointed by the Organiser to collect, use, process and disclose the Participant's personal
- data acquired, for the following purposes in accordance with the Personal Data Protection Act 2010 and the Organiser's Privacy Notice located here (English) (Bahasa Melayu). (i) administering this Contest, including contacting the Participant on the collection of the Prizes; (ii) verifying the Participant's identity;

(iii) compliance with any applicable laws, regulations, codes of practice, guidelines, or rules, or to assist in law enforcement and investigations conducted by any governmental

(iv) transmitting to any third parties including our third-party service providers and agents, and relevant governmental and/or regulatory authorities, whether in Malaysia or

(v) providing marketing material to the Participant; and (vi) any other incidental business purposes related to or in connection with the above. 22.2. Further, by participating in the Contest, the Participant agrees:

of related equipment, or any error in the outcome of the automatic random selection process.

inconsistencies between the English version and any other versions of the Terms, the English version shall prevail.

the Participant's images and details for any purpose related to the Contest without having to provide compensation to the Participant; (b) that the Organiser shall have the right to suspend, withdraw or cancel the Contest, and to amend these Terms (including Contest Period which may be extended at the Organiser's sole discretion) at any time in its sole and absolute discretion without prior notice;

(c) that the Organiser's decisions on all matters relating to the Contest shall be final, and the Organiser will not entertain any correspondence or appeals on the same;

(a) that the Organiser reserves the right to video, photograph and/or record the Contest (including the announcement of the winners and the collection of the Prizes), and publish

(d) that Participants who have been found to have engaged in misconduct, including cheating, fraud and/or manipulation shall be disqualified from the Contest and will not be eligible to win any Prize; (e) to indemnify the Organiser against any loss, damage, liability, cost, or expense (including reasonable legal fees), which the Organiser may incur in connection with a breach of these Terms by the Participant; and

(f) that the Organiser shall not be liable for any injuries, losses or damages arising from or in connection with the Contest, including without limitation, breakdown or malfunction

23.1. In addition to these Terms, any other order or rules of the Contest as stated at the website (T&C Link), shall also bind all Participants. 23.2. Any clause in these Terms or any other terms and conditions as may be agreed to or accepted by the Participants that is invalid, unenforceable or illegal shall be enforced as nearly as possible in accordance with its terms, but shall otherwise be deemed severed and shall not affect the enforceability of any other clauses, which clauses shall continue to be valid and enforceable to the fullest extent permitted by law.

23.3. In the event of any inconsistencies between these Terms and the contents of any Contest material relating to the Contest, these Terms shall prevail. In the event of

Organiser will resolve the dispute in direct consultation with the Participant. If the dispute cannot be resolved the Organiser's decision shall be final. 23.5. The Organiser reserves the right to refuse to allow a Winner to take part in any or all aspects of the Prize, if the Organiser determines in their absolute discretion, that a Winner is not in the physical or mental condition necessary to be able to safely participate in or accept the Prize. It is a condition of accepting the Prize that the Winner may be required to sign a legal release as determined by the Organiser in its absolute discretion, prior to receiving the Prize.

23.6. If a Prize is provided to the Organiser by a third party, the Prize is subject to the terms and conditions of the third-party prize supplier and the provision of the Prize is the sole

responsibility of the third party and not the Organiser. The terms and conditions which apply to the Prize at the time it is issued to the Winner will prevail over these Terms, to

23.4. The Participant agrees that these Terms shall be governed by Malaysian law. In the event that there is a dispute concerning the conduct of the Contest or claiming a Prize, the

the extent of any inconsistency. The Organiser accepts no responsibility or liability for any delay or failure by the third party to deliver the Prize, any delay or failure relating to the Prize itself, failure by the third party to meet any of its obligations in these Terms or otherwise or Winners' failure to collect or use the Prizes in accordance with the terms and conditions of the third-party prize supplier and/or these Terms, as applicable. For the avoidance of doubt, Winners agree that any Prizes which are not used before its expiry date (where applicable) shall not be replaced by the Organiser.

23.7. If relevant, where materials (including comments posted on social media) are submitted as part of the Contest entry (including survey answers) these materials must NOT: (a) be

in breach of any laws, regulations and rights, e.g. any laws regarding intellectual property (copyright, trademarks, etc), defamation and privacy; (b) be defamatory, obscene,

derogatory, pornographic, sexually inappropriate, contain nudity, aggressive, violent, abusive, harassing, threatening, objectionable or discriminate/vilify any section of the

community with respect to race, ethnicity, nationality, religion, origin, sexual preference, mental illness, disability or gender or unsuitable for publication; or (c) contain viruses.

their entry is their original work and does not infringe the rights of third parties, or that they have obtained full prior consent from any person who has jointly created or has any

- Participants warrant that they own or have the right to license the copyright in any entry submitted by them into this Contest, for the purposes of this Contest, that no rights have been granted to any third party in respect of any such entry which would prevent the entry being used as contemplated by this Contest, and that the use by the Organiser of any such entry will not breach any laws or infringe the rights of any person (including without limitation with respect to privacy, intellectual property and defamation). By entering, all Participants license and grant the Organiser, its affiliates and sub-licensees an exclusive, royalty-free, perpetual, worldwide, irrevocable, and sub-licensable right to use, reproduce, modify, adapt, publish and display their entry (including any portion of their entry) for any purpose, including but not limited to future promotional, marketing or publicity purposes, in any media, without compensation, restriction on use, attribution or liability. Participants further agree, upon request by the Organiser, to assign all of their rights, title and interest (including copyright) in and to their entry to the Organiser and to sign any legal documentation to confirm such assignment. Participants agree that
- rights in the aforementioned material. Participants consent to any use of their entry that may otherwise infringe their moral rights. Participants are responsible for all entries they submit on entry. The Organiser will not be liable for any entries, to the extent permitted by law. The Organiser reserves the right to remove, request removal or decline to publish any entry or portion of an entry for any reason whatsoever, including if in breach of these Terms. The Organiser will have no liability to Participants if it exercises this right and Participants must comply with any request made by the Organiser pursuant to this paragraph. The Participant warrants and represents that any material sent or provided by the Participant to the Organiser will not infringe any copyright, trademarks or other intellectual property rights of any third party (including moral rights) and that the Participant has all rights to use the materials and has obtained all necessary consents to comply with any relevant privacy and/or confidentiality requirements. Participants agree to indemnify the Organiser for any breach of the Terms including this clause.

23.8. To the extent permitted by law, if for any reason any aspect of this Contest is not capable of running as planned, including by reason of computer virus, communications network

failure, bugs, tampering, unauthorised intervention, fraud, technical failure or any cause beyond the control of the Organiser, the Organiser may in its sole discretion cancel,

- terminate, modify or suspend the Contest and invalidate any affected entries, or suspend or modify a Prize. 23.9. The Organiser reserves the right, at any time, to validate and check the authenticity of entries and Participant's details (including a Participant's identity, age and place of residence). In the event that a winner cannot provide suitable proof as required by the Organiser to validate their entry, the winner will forfeit the Prize in whole and no substitute will be offered. Incomplete, indecipherable, inaudible, incorrect and illegible entries, as applicable, will at the Organiser's discretion be deemed invalid and not eligible to win. Entries containing offensive or defamatory comments, or which breach any law or infringe any third party rights, including intellectual property rights, are not eligible to win. The use of any automated entry software or any other mechanical or electronic means that allows an individual to automatically enter repeatedly is prohibited
- 23.10. The Organiser reserves the right to disqualify entries in the event of non-compliance with these Terms. 23.11. The Organiser and its associated agencies and companies will not be liable for any loss (including, without limitation, indirect, special or consequential loss or loss of profits), expense, damage, personal injury or death which is suffered or sustained (whether or not arising from any person's negligence or wilful misconduct) in connection with this Contest or accepting or using any Prize (or recommendation), except for any liability which cannot be excluded by law (in which case that liability is limited to the minimum allowable by law). 23.12. The Participant will participate in and co-operate as required with all reasonable marketing and editorial activities relating to the Contest, including (but not limited to) being

recorded, photographed, filmed or interviewed and acknowledges that the Organiser may use any such marketing and editorial material without further reference or

23.13. The Organiser accepts no responsibility for any tax implications and the Participant must seek their own independent financial advice regarding the tax implications relating to

24.1. This Contest is running across Facebook and Instagram, with each having its own technical requirements, terms and conditions and fair usage policies. The Organiser accepts no

the Prize or acceptance of the Prize. 23.14. Failure by the Organiser to enforce any of its rights at any stage does not constitute a waiver of these rights. 24. Facebook and Instagram (if applicable)

and may render all entries submitted by that individual invalid.

compensation to them.

Instagram.

- responsibility if a Participant fails to follow the applicable requirements. 24.2. Entry and continued participation in the Contest is dependent on Participants following and acting in accordance with the Facebook Statement of Rights and Responsibilities, which can be viewed at www.facebook.com/terms.php and Instagram's Terms of Use which can be viewed at http://instagram.com/legal/terms.
- injury which is suffered or sustained by a Participant, as a result of participating in the Contest (including taking/use of a Prize), except for any liability which cannot be excluded by law.
- 24.4. By entering the Contest, each Participant releases Facebook and Instagram from all liability in relation to the Contest and acknowledges that this Contest is in no way sponsored, endorsed or administered by, or associated with Facebook and Instagram and that any information provided by Participants is provided to the Organiser and not to Facebook or
- 24.3. This Contest is in no way sponsored, endorsed or administered by, or associated with, Facebook or Instagram. Participants understand that they are providing their information to the Organiser and not to Facebook or Instagram. The information a Participant provides will only be used for the purposes outlined in these Terms. Any questions, comments or complaints about this Contest must be directed to the Organiser and not to Facebook or Instagram. Facebook or Instagram will not be liable for any loss or damage or personal